Electronic Acknowledgement Receipt					
EFS ID:	3240125				
Application Number:	10021877				
International Application Number:					
Confirmation Number:	2729				
Title of Invention:	Apparatus and method for online advice customer relationship management				
First Named Inventor/Applicant Name:	Steven Lurie				
Customer Number:	56188				
Filer:	John Patrick Ward/Anne Collette				
Filer Authorized By:	John Patrick Ward				
Attorney Docket Number:	076705-202001/US				
Receipt Date:	01-MAY-2008				
Filing Date:	14-DEC-2001				
Time Stamp:	19:11:54				
Application Type:	Utility under 35 USC 111(a)				
Payment information:					
Submitted with Payment	yes				
Payment Type	Deposit Account				

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$930
RAM confirmation Number	3451
Deposit Account	502638
Authorized User	

The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows:

Charge any Additional Fees required under 37 C.F.R. Section 1.16 (National application filing, search, and examination fees)

Charge any Additional Fees required under 37 C.F.R. Section 1.17 (Patent application and reexamination processing fees)

Charge any Additional Fees required under 37 C.F.R. Section 1.19 (Document supply fees)

Charge any Additional Fees required under 37 C.F.R. Section 1.20 (Post Issuance fees)

Charge any Additional Fees required under 37 C.F.R. Section 1.21 (Miscellaneous fees and charges)

File Listina:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.
1 F	Request for Continued Examination	076705-202001US_RCE.pdf	663495	no	3
	(RCE)		3700d889a7dc1b26cf018c98cd3ldf72e2 77b110		
Warnings:					
Information:		<u> </u>			
2		076705-202001US_Respons e.pdf	120819	yes	14
	4,450		b0as406053b155905732c47d19df1336 0af5cr9f	,	
	Multipa	rt Description/PDF files in	.zip description		
	Document Des	Start	End		
	Amendment Submitted/Entered	1	1		
	Claims	2	12		
	Applicant Arguments/Remarks	13	14		
Warnings:					
Information:					
3 Informat	Information Disclosure Statement	076705-202001US_IDS.pdf	1240257	no	8
	(IDS) Filed		a5ec82c34d76cf9ef3a00ef59cl35d5e8a 3156e43		
Warnings:					
Information:					
4	Foreign Reference	EP01489529A1.pdf	1736933	no	27
			15cc9408dd9eeb225sa65a59ea50c51c 18665bld		
Warnings:					
Information:					
_	5 Foreign Reference	JP2002007887.pdf	917470	no	12
•			b5cb1ab0d10645f3430c31460die6430 94b663e0		
Warnings:					
Information:					
	Foreign Reference	WO00184415A1.pdf	1086918	no	33
6			78015ad48d163364b6b18/832861a3aff		

		Total Files Size (in bytes):	123	95156	
Information:					
Warnings:					
14	Fee Worksheet (PTO-06)	fee-info.pdf	e2dd394d4d0014616a91a84c0cb6a04 8503a9191	no	2
			8341		
Information:					
Warnings:					
13	NPL Documents	Turco_Legislation.pdf	e30e0508e452548816f1c506fbs21a9e8 ee118td	no	2
			75521		
Information:					
Warnings:					
12	NPL Documents	Kempner_SWM.pdf	8id 4doc0d009e950704e39b87ef00059 29a75bef	no	1
information:			45569		
Warnings: Information:					
Wassis and			dd118638bf791dae114d441905139ld7 a5928bod		
11	NPL Documents	Keen_Goes_International.pd	195932	no	3
Information:					
Warnings:					
10	NPL Documents	Alexander_1-900.pdi	a7b186385ea475755d374d104b8449a 9cbb83bc0	no 	5
10	NPL Documents	Alexander_1-900.pdf	358758	no	
Information:					
Warnings:					
9	Foreign Reference	WO05109287A2.pdf	9444ce2db3d423c6cdc409549c1s2035 d35s3e71	no	69
			2371882		
Information:					
Warnings:			was the		
8	Foreign Reference	WO00237470A2.pdf	1343337 e42e599ec568a4284368445a79e8186 364262bc	no	3:
Information:		T			
Warnings:					
7	Foreign Reference	WO00213110A1.pdf	#451c6b111441ecaca39759530btc7e4 0801455	no	70
			2129924		_
Information:					

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 566), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/IDO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filling Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.